

Notification of Claim

Claim no.:

Best price guarantee

Dear customer

In order for us to be able to provide an insurance benefit quickly and easily, we need some important information from you. Please complete this notification of a claim carefully and, where applicable, include the following documents:

- original or copy of the proof of purchase
- original or copy of the credit card statement showing that at least 80% of the purchase price was paid with the card
- proof (e.g. a prospectus), incl. offer date and the lower offered price by the third-party provider registered in Switzerland showing the same item (as the one purchased)

If you cannot answer a question or cannot do so in full, please explain why you cannot do so.

Questions about the person entitled to submit a claim (person who concluded the insurance)

Last name: _____
First name(s): _____ Date of birth: _____
Street/No.: _____ Postcode/Town: _____
Phone (daytime): _____ E-mail address: _____
Account number (Neon-IBAN): _____

Purchase information

Date of purchase: _____ Item purchased: _____
Brand/manufacturer: _____ Model information: _____
Purchase price: _____ Scope (accessories): _____
Was at least 80% of the purchase price for the item paid with a credit card? yes no

Transaction information

Date: _____ Amount in CHF: _____
Name/location of the POS: _____

Incident information (the same item is offered for at least CHF 30 less by the following provider)

Name/address of the POS: _____
Price in CHF: _____ Price difference in CHF: _____
Date of offer: _____

Comments

ERV is released from the obligation to settle a claim if the insured attempts to fraudulently deceive ERV about circumstances that are relevant to the cause or amount claimed after the occurrence of an insured event.

I authorise ERV to obtain the necessary information and data from the repair centre, transport company or insurance company, or to provide such information. In doing so, I release it from its statutory duty of confidentiality.

Place and date

Signature of the insured person or his/her legally appointed representative